

# TERMS AND CONDITIONS OF SALE (INC. PROVIDING OF A SERVICE) TO A CONSUMER

The following terms and conditions ("the Conditions") are the terms on which Life Solutions UK Ltd t/a Norfolk Stairlifts ("the Company") sells products and services whilst carrying out the service and repair of Stairlifts, Lifts and mobility equipment.

## **1. Price and payment**

- 1.1 The price (excluding VAT) for the Goods or services ("the Price") shall be the quoted price of the Seller and payment of the Price shall be made by the Buyer within 14 days of the date ("the Due Date") of the invoice for the Goods.
- 1.2 The quoted price will normally be via a recorded telephone call stating callout, service and labour charges. Goods identified as being required will also be quoted.
- 1.3 The price may vary once work begins subject to time spent working on the equipment and other goods supplied. A revised price will be provided by the attending engineer and recorded on the work report.

## **2. Goods**

The description and quantity of the Goods or Services to be sold ("the Goods") shall be as set out in the quotation provided by the Seller to the Buyer ("the Quotation").

## **3. Delivery**

- 1.1 The Seller shall deliver the Goods to the Buyer's address and on the date as stated on the Quotation. Time shall not be of the essence for delivery.
- 1.2 In the event of the Buyer not allowing access to the property, including not being available for delivery of the Goods, the Company will deem the Goods (in the case of services being provided) as being delivered.

## **4. Ownership of the goods**

The Company shall retain ownership of the Goods until they are paid for. If this occurs, the Buyer is responsible for taking reasonable care of the Goods whilst they are in their possession.

## **5. Third party rights**

Notwithstanding any other provision of this agreement, nothing herein shall confer nor is it intended to confer a benefit on any third party for the purposes of the Contract (Rights of Third Parties) Act 1999 or for any other purpose.

## **6. Governing law and jurisdiction**

The laws of England and Wales shall govern this agreement.